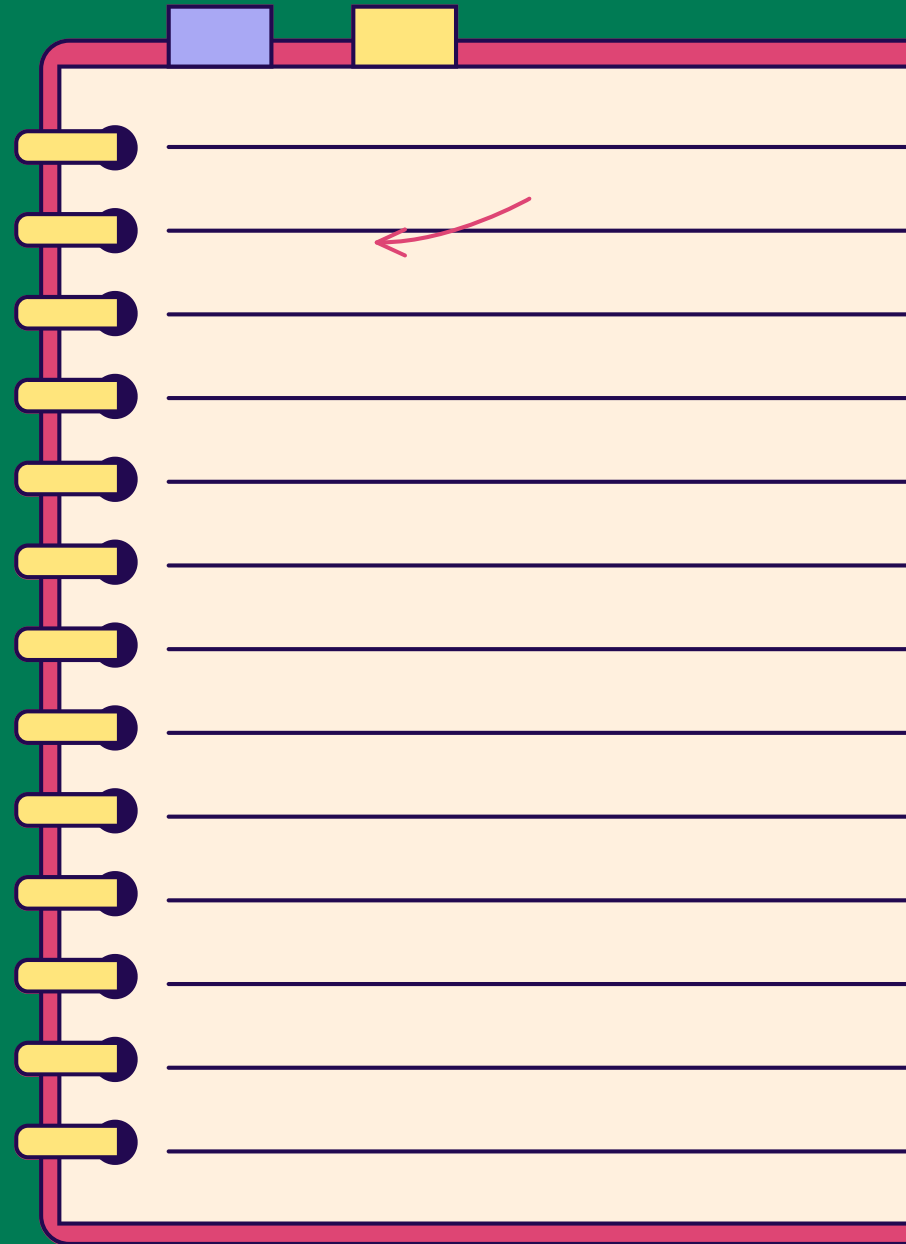


MODULE 2

INTERNET BASICS

# CHAPTER 1

LEARN THE BASICS OF INTERNET



# INTRODUCTION

First of all, if you need physical help to learn how to use digital technology, in this chapter we offer a directory of existing digital support centres in Belgium, France and Portugal. You can go to different locations with your equipment and your questions to get help from a person!

# 1 LEARN THE BASICS OF THE INTERNET

## EXISTING AID IN BELGIUM, FRANCE AND PORTUGAL

Do you need someone to help you with a digital problem in person?

You can consult the existing digital permanences near your home in France, Belgium or Portugal:

### DIGITAL PERMANENCES



#### BELGIUM

- Local offices in the Walloon region
- List of **certified digital public spaces in Brussels** (to receive help and training)
- Find a place of help in Belgium adapted to your needs and your place of residence.
  - (1) enter your need (2) enter your address: the suitable locations will be displayed according to your request

#### PORTUGAL

- Assistance by Visio

#### FRANCE

- **Digital Advisors** are available to provide individual or group support. Search for an advisor based on where you live. Filter by region then by department