

INTRODUCTION

- Why is it useful to make a medical appointment online?
- Save time: avoid calling and waiting on the phone.
- Convenient: make an appointment quickly at any time of the day.
- Autonomy: manage your own medical appointments.

SUMMARY

- 1) Go to the appointment booking site
- 2) Find your doctor
- 3) Choose the appointment
- 4) Confirm your appointment



✓ How to make a medical appointment in 4 steps:

First, prepare the information needed to make an appointment:

Your health insurance card / identity card or social security number.

The name of the doctor or specialty sought (general practitioner, cardiologist, etc.).

Your schedule or your availability.



Go to the appointment booking site

Not all doctors are necessarily registered on online appointment booking platforms. In some cases, you may simply need to enter the name of the doctor or specialist, along with the desired town or city, into a search engine.

OPEN THE APPLICATION OR WEBSITE:

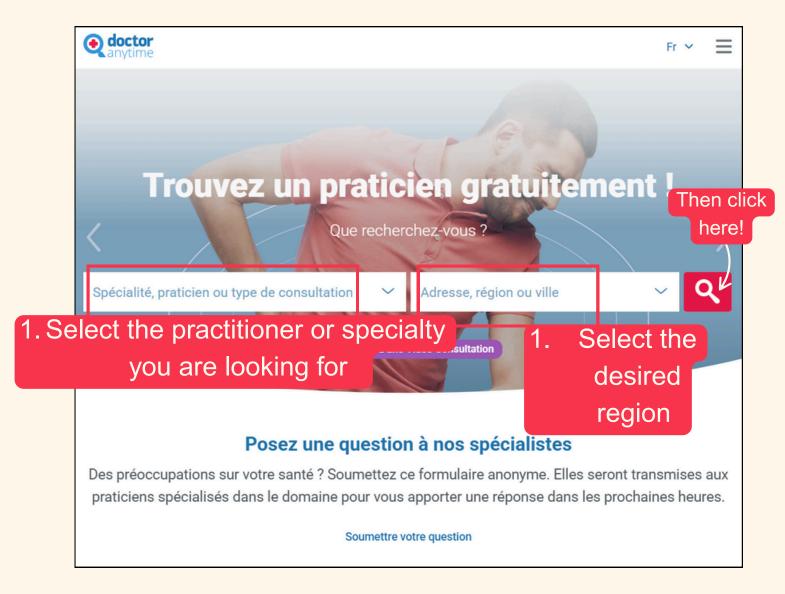
- <u>DOCTOLIB, MAIIA, OR DIRECTLY THE</u>
 <u>MEDICAL PRACTICE WEBSITE (FRANCE)</u>
- <u>DOCTORANYTIME.BE, DOCTENA,</u>
 <u>MYCONSULTATION OR DIRECTLY ON THE</u>
 <u>DOCTOR'S OFFICE WEBSITE. (BELGIUM)</u>

Tip: Only use known and secure sites (as listed above, or those referred by your doctor/healthcare provider). See "Online Scams" fact sheet.



Find your doctor or healthcare professional

 Type the name of the doctor or the specialty you are looking for in the search bar, as well as the area you are interested in.

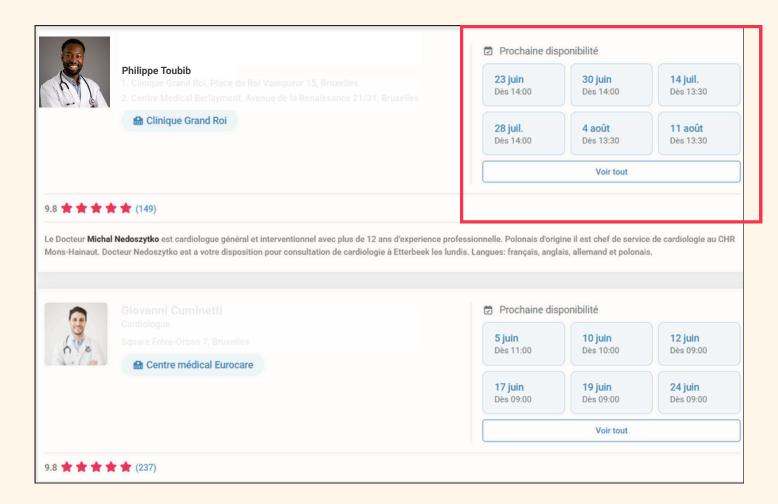


Check that you have chosen the right professional and the right city.



Choose the appointment

- Look at the available dates and times offered by the doctor.
- Choose the time slot that suits you.



Click on it to confirm your choice.



Confirm your appointment

- Log in to your account or simply create one if necessary.
- Check your personal information (name, address, telephone).
- Click on the "Confirm my appointment" button.
- Most of the time you will receive a confirmation message (SMS or email).
- Immediately note the date and time of the appointment in your diary.